Our Community Impact

200 Hospital Drive, Galax, Virginia 24333 276.236.8181 TCRH.org



Duke LifePoint Healthcare



At **Twin County Regional Healthcare**, we are committed to providing high-quality care close to home and making meaningful investments to support the overall well-being of our region. Our dedicated team is driven by our mission of *making communities healthier*, and we aim to deliver compassionate, accessible care to all our patients and their families. We are proud to not only be a leading provider of healthcare services, but also a vital economic engine and a trusted partner for the community we call home.

With the support of Duke LifePoint Healthcare and community partners like you, we continue to advance our mission and create places where people choose to come for healthcare, physicians and providers want to practice and employees want to work. We look forward to serving our neighbors today and for generations to come. Thank you.

2024 Community Benefits



Added 3 employed providers

Inviting the best possible providers into our community and supporting them is essential to ensuring access to high-quality care. This year, we added providers in psychiatry, pediatrics, internal and family medicine, neurology and cardiology.



Invested more than \$1.6 million in capital improvements

By continually investing in our facilities, we're helping to ensure that we continue to meet our community's healthcare needs. This year's investments included a new urology system, EKG equipment for several service lines and a replacement pathology/histology tissue processer.



Distributed a payroll of \$31,015,396 to approximately 390 employees

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high-quality care and services.



Donated nearly \$13 million in services to those in need

Delivering care to all of our neighbors, regardless of their ability to pay, is foundational to our mission and our commitment to our community.



Paid \$7,260,990 in taxes

We are proud to be a leader in our region, and our dedication to ensuring fiscal responsibility extends both to our hospital and to our community.

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TCRH leadership attended the ribbon-cutting and name dedication of the Ohlen R. Wilson Health Center, and presented the center with a donation from the hospital.



TCRH was awarded an 'A' Hospital Safety Grade from The Leapfrog Group for Spring 2024, highlighting the hospital's efforts to protect patients from harm and provide safer healthcare.

TCRH team members provided snacks and other resources to local community members.



efforts to protect patients from harm and provide safer healthcare.

\$4

2024 Economic Impact

Charity and other uncompensated care

(Includes charity care, uninsured discounts and uncompensated care)

Community benefit programs
Financial contributions
Professional development

Tuition reimbursement Community health services Physician recruitment

Taxes paid

Property and other taxes
Provider taxes
Payroll taxes
Sales taxes

\$12,954,858

\$267,586

\$7,742

\$68.883

\$4,391

\$3,155

\$183,415

\$7,260,990 \$652,884 \$4,518,470

\$1,767,111 \$322,525

2024 Total: **\$20,483,435**

Sponsorships and Donations

It was our pleasure to be able to support the following activities and organizations during the past year:

- American Foundation for Suicide Prevention
- · Carroll County VA Agricultural Fair
- · Curtis Bartlett Fitness (CBF)
- · Freedom Firm USA
- Galax Parks and Rec Autumn Days 5K
- · God's Storehouse Soup Kitchen
- · Grayson County Agricultural Fair
- Hillsville Senior Health Fair Day
- National Night Out
- · Smoke on the Mountain
- Town of Hillsville
- · Twin County Chamber of Commerce
- · Twin County Senior Day in the Park
- United Way

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Duke LIFE POINT
HEALTHCARE

Charity care and other uncompensated care includes charity care, uninsured discounts and uncompensated care. Physician recruitment costs include recruitment costs and support of new physicians' initial practice establishment in the community. Payroll includes consolidated salaries, wages, benefits and contract labor costs. Capital investments include facility expansions/renovations, equipment purchases, technology replacement, information technology additions/updates and routine facility upkeep and maintenance. All references to "Lifepoint," "Lifepoint Health" or the "Company" used in this release refer to subsidiaries of Lifepoint

Our hospital is part of Duke LifePoint Healthcare, a joint venture of Duke University Health System, Inc. and Lifepoint Health®, which was established to build a dynamic network of hospitals and healthcare providers. The joint venture, which brings together Lifepoint's experience in community-based hospital management and Duke's world-renowned leadership in patient safety and clinical quality systems, is strengthening and improving healthcare delivery by providing community hospitals the clinical, quality and operational resources they need to grow and prosper. For additional information, visit DukeLifePointHealthcare.com.