

# Our Community Impact

200 Hospital Drive, Galax, Virginia 24333

276.236.8181

TCRH.org

 **TWIN COUNTY**  
Regional Healthcare

Duke LifePoint Healthcare



**Sudandra Ratnasamy,**  
MBA, FACHE, CEO

At **Twin County Regional Healthcare**, we are committed to providing high-quality care close to home and making meaningful investments to support the overall well-being of our region. Our dedicated team is driven by our mission of *making communities healthier*,® and we aim to deliver compassionate, accessible care to all our patients and their families. We are proud to not only be a leading provider of healthcare services, but also a vital economic engine and a trusted partner for the community we call home.

With the support of Duke LifePoint Healthcare and community partners like you, we continue to advance our mission and create places where people choose to come for healthcare, physicians and providers want to practice and employees want to work. We look forward to serving our neighbors today and for generations to come. Thank you.

## 2024 Community Benefits



### Added 3 employed providers

Inviting the best possible providers into our community and supporting them is essential to ensuring access to high-quality care. This year, we added providers in psychiatry, pediatrics, internal and family medicine, neurology and cardiology.



### Invested more than \$1.6 million in capital improvements

By continually investing in our facilities, we're helping to ensure that we continue to meet our community's healthcare needs. This year's investments included a new urology system, EKG equipment for several service lines and a replacement pathology/histology tissue processor.



### Distributed a payroll of \$31,015,396 to approximately 390 employees

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high-quality care and services.



### Donated nearly \$13 million in services to those in need

Delivering care to all of our neighbors, regardless of their ability to pay, is foundational to our mission and our commitment to our community.



### Paid \$7,260,990 in taxes

We are proud to be a leader in our region, and our dedication to ensuring fiscal responsibility extends both to our hospital and to our community.

# Our Community Impact



TCRH leadership attended the ribbon-cutting and name dedication of the Ohlen R. Wilson Health Center, and presented the center with a donation from the hospital.



TCRH team members provided snacks and other resources to local community members.

TCRH was awarded an 'A' Hospital Safety Grade from The Leapfrog Group for Spring 2024, highlighting the hospital's efforts to protect patients from harm and provide safer healthcare.



## Sponsorships and Donations

It was our pleasure to be able to support the following activities and organizations during the past year:

- American Foundation for Suicide Prevention
- Carroll County VA Agricultural Fair
- Curtis Bartlett Fitness (CBF)
- Freedom Firm USA
- Galax Parks and Rec – Autumn Days 5K
- God's Storehouse Soup Kitchen
- Grayson County Agricultural Fair
- Hillsville Senior Health Fair Day
- National Night Out
- Smoke on the Mountain
- Town of Hillsville
- Twin County Chamber of Commerce
- Twin County Senior Day in the Park
- United Way

## 2024 Board of Trustees

### OFFICERS

**Mike Larrowe, Chair**  
Owner, Larrowe & Company, PLC, CPA

**Keith Barker, Vice Chair**  
Retired Manager, Galax City

### MEMBERS

**Carlos Blatter, MD**  
Owner, Blue Ridge Physicians for Women

**Jamie Carlo-Demovich, MD**  
Pathologist and Chief of Staff, Twin County Regional Healthcare

### Marty Hall

Retired Chief of Staff for Delegate Will Morefield  
Virginia House of Delegates, Retired Director of Special Projects

### Sheila Key

Vice President/Corporate Secretary and Executive Assistant, Vaughan Bassett Furniture Company

**Gloria McNeil, DNP, MBA, MA, RN, NE-BC, NEA-BC, CENP**

Nurse Career Development Consultant, Duke University Health System

### Jane L. Patton, CPA

Jane L. Patton, CPA, LLC

**Sudandra Ratnasamy, MBA, FACHE**

CEO, Twin County Regional Healthcare

### David C. Ritchie, DDS

Retired Dentist

### Beth White

Minister and Council Member, Galax City

### Kareem Zaki, MD

Urologist, Twin County Regional Healthcare Urology



## 2024 Economic Impact

### Charity and other uncompensated care

(Includes charity care, uninsured discounts and uncompensated care)

**\$12,954,858**

### Community benefit programs

**\$267,586**

Financial contributions

\$7,742

Professional development

\$68,883

Tuition reimbursement

\$4,391

Community health services

\$3,155

Physician recruitment

\$183,415

### Taxes paid

**\$7,260,990**

Property and other taxes

\$652,884

Provider taxes

\$4,518,470

Payroll taxes

\$1,767,111

Sales taxes

\$322,525

**2024 Total: \$20,483,435**